CHC22015
CERTIFICATE II IN COMMUNITY SERVICES (INCORPORATING CHC32015 CERTIFICATE III IN COMMUNITY SERVICES)

This program provides students with the knowledge and skills, which may lead to a range of career paths within the Community Services industry.

COURSE AIMS
This program may be used as a pathway into the workforce as Community Services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

CONTRIBUTION TO VCAL/VCE
VCAL: One credit towards a VCAL learning program is awarded on successful completion of 90 nominal hours of accredited VET curriculum.

VCE: Students who complete this program may be eligible for recognition of two or more units at units 1 & 2 level and a units 3 & 4 sequence. Students may not be recognised for all eligible credit until the completion of the second year.

ATAR: Students wishing to receive an ATAR contribution for the Units 3 and 4 sequence must undertake scored assessment for the purposes of gaining a study score. This study score can contribute directly to the primary four or as a fifth or sixth study.

Please note: The student must already have English and three other fully scored VCE/VET subjects to create the primary four.

OCCUPATIONAL HEALTH & SAFETY
Students are required to wear protective footwear and other protective items as required under OH&S legislation. More information will be provided at commencement of the program.

Potential Pathways
- Certificate III in Community Services
- Certificate III in Individual Support (Ageing or Disability)
- Certificate III in Individual Support (Home & Community)
- Certificate IV in Alcohol & Other Drugs
- Certificate IV in Disability
- Certificate IV in Community Services
- Diploma of Community Services

Potential Occupations
- Social, welfare or youth worker
- Disability support worker
- Aged care support worker
- Community Health Worker
- Counsellor
- Residential Carer
- Health services industry occupations

1ST YEAR UNITS OF COMPETENCY
CHCDIV001 Work with diverse people
CHCCOM005 Communicate and work in health or community services
CHCCOM001 Provide first point of contact
HLTWH5001 Participate in workplace health and safety
BSBWRK202 Organise and complete daily work activities
CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
HLTWH5006 Manage personal stressors in the work environment
FSKWTG09 Write routine workplace texts
FSKRDG10 Read and respond to routine workplace information

2ND YEAR UNITS OF COMPETENCY
*CHCCCS016 Respond to client needs
*CHCCDE003 Work within a community development framework
*CHCCDE004 Implement participation and engagement strategies

NATIONAL OR STATE ACCREDITATION
National

CLUSTER PROVIDER
Australian Institute of Flexible Learning (AIFL)

REGISTERED TRAINING ORGANISATION
Australian Institute of Flexible Learning (AIFL)

RTO CODE
45364

PROGRAM LENGTH
2 years

DAY AND TIME
1st year – Tuesday 1.45pm to 5.00pm
2nd year – Thursday 1.45pm to 5.00pm

PROGRAM MATERIAL COSTS
(Approximate Only)
1st year – $115
2nd year – $65

STRUCTURED WORKPLACE LEARNING
Strongly recommended - 120 hrs / 3 weeks minimum over total program

OUTCOMES
Satisfactory completion of this one year program entitles the student to a CHC22015 Certificate II in Community Services and a Statement of Attainment for Certificate III in Community Services

ENROLMENT TYPE
VE1

Commencement of program will be dependent on adequate student numbers for enrolment and funding. Programs and units of competency are subject to change prior to commencement. This training is delivered with Victorian and Commonwealth Government funding to eligible individuals.