

# DIGITAL INDUSTRY MENTORING SERVICE

AGE GROUP 17 TO 24 | FEDERAL FUNDING

The Digital Industry Mentor Service can connect young people with an industry (work) mentor to help them find, maintain and enjoy work in an area that interests them. The service can help young people by developing their job seeking and industry-specific skills, as well as connecting them with key people and professional networks. Each of the mentors work in different types of jobs and are matched with young people based on their work interests. All the mentoring support happens online, so it's easy to stay in touch and connect with mentors.



## ELIGIBILITY

Young people aged 17 to 24 can participate in the mentoring service. Whether a young person has never worked before, or is unemployed or in-between jobs, or even started a new job – they can still apply for this program. It also does not matter where they live, as all of the mentoring takes place online.

## COMMITMENT REQUIRED

Young people will connect once every two weeks with their mentor at a time that suits them. All of this happens online, and they can decide how they want to get in touch (e.g. webchat, telephone or video call).

Young people can be matched with a mentor for a total of up to six months. This will give young people enough time to get to know their mentors and to work together on any goals that have been set.

## SERVICES OFFERED

A mentor is someone who gives advice and guidance to help someone reach their goals. An industry mentor will help young people reach their career goals by working with them to:

- provide industry specific advice around work, employer expectations and career progression
- grow their professional network and teach them how to connect and reach out to other professionals in their chosen area of work
- understand the recruitment process in their chosen industry and improve their application and interviewing skills
- support with the transition into work, improving professional communication skills and young people's understanding of their rights and responsibilities at work
- act as a role model and discuss work related ideas and concerns

## SERVICE PROVIDER:

**headspace**

P: 1800 810 794

Chat online: [digitalworkandstudy.org.au](https://digitalworkandstudy.org.au)

Online resources: [headspace.org.au/young-people](https://headspace.org.au/young-people)



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P: 03 4344 4155 | e: [info@highlandslenn.org](mailto:info@highlandslenn.org)

Suite 21 Ballarat Technology Park Central

106 – 110 Lydiard Street South, Ballarat

PO Box 583, Ballarat VIC 3350

[www.highlandslenn.org](https://www.highlandslenn.org)

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